

Tiger Tool Warranty & Liability Policy

REGISTER WARRANTY (<http://www.tigertool.com/warranty-registration/>)

TIGER TOOL INTERNATIONAL INCORPORATED ("TIGER TOOL") WARRANTS TO ITS CUSTOMERS THAT CAST PORTIONS OF ITS TOOLS ARE FREE FROM DEFECTS IN WORKMANSHIP AND MATERIALS FOR AS LONG AS THE ORIGINAL PURCHASER OWNS THE TOOL.

TIGER TOOL WARRANTS TO ITS CUSTOMERS THAT THREADED AREAS, BOLTS AND MACHINED COMPONENTS IN OR OF ITS TOOLS WILL NOT FAIL DUE TO DEFECTS IN WORKMANSHIP AND MATERIALS FOR A WARRANTY PERIOD OF TWO YEARS FROM THE DATE OF ORIGINAL PURCHASE.

TIGER TOOL WARRANTS TO ITS CUSTOMERS THAT HYDRAULIC COMPONENTS WILL NOT FAIL DUE TO DEFECTS IN WORKMANSHIP AND MATERIALS FOR A WARRANTY PERIOD OF ONE YEAR FROM THE DATE OF ORIGINAL PURCHASE.

For warranty service a customer must return the tool freight prepaid along with original proof of purchase to TIGER TOOL INTERNATIONAL INCORPORATED.

When a customer seeks warranty service with respect to a tool and that tool is covered by a TIGER TOOL warranty, TIGER TOOL may at its option repair the tool, replace the tool or refund the purchase price for the tool.

NEW UNUSED PRODUCT THAT IS RETURNED TO TIGER TOOL AS A RESULT OF THE CUSTOMERS ERROR OR DUE TO INVENTORY ADJUSTMENT WILL BE SUBJECT TO A TWENTY PERCENT (20%) RESTOCK/REWORK FEE WITH AUTHORIZED RGA NUMBER OTHERWISE A 30% RESTOCKING FEE WILL APPLY.

[Limitations of Liability Notice](#)

TIGER TOOL DOES NOT WARRANT ANY OF ITS TOOLS THAT ARE SUBJECT TO ABNORMAL USE, INCLUDING WITHOUT LIMITATION MISUSE, ACCIDENT, MODIFICATION, UNREASONABLE USE, NEGLIGENCE, LACK OF MAINTENANCE OR USE AFTER ANY PORTION OF A TOOL IS SIGNIFICANTLY WORN.

TOOLS THAT ARE FOUND TO BE OUTSIDE THE WARRANTY POLICY WILL BE RETAINED IN OUR WAREHOUSE FACILITY FOR FOUR MONTHS. DURING THIS TIME 3 CONTACT ATTEMPTS WILL BE MADE FOR REPAIR APPROVAL AND THEN A 4TH AND FINAL CALL WILL BE MADE PRIOR TO DISPOSAL. ANY ITEMS DISPOSED OF WILL NOT BE ELIGIBLE FOR REFUND OR CREDIT.

TIGER TOOL SHALL NOT BE LIABLE FOR ANY INDIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, SPECIAL OR OTHER SIMILAR DAMAGES INCURRED BY A PURCHASER OF ITS TOOLS, INCLUDING WITHOUT LIMITATION LOST PROFITS, LOST REVENUES, LOST SALES, LOST BUSINESS OPPORTUNITIES, LOST OR DAMAGED GOODWILL, INTERRUPTION OF BUSINESS OR ANY OTHER INJURY OR DAMAGE. Some states or other jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

WARRANTIES BY TIGER TOOL AS LISTED HEREIN REPRESENT YOUR EXCLUSIVE REMEDIES AND ARE IN PLACE OF ALL OTHER RIGHTS AND REMEDIES. You may have other rights, which vary, from state to state or from jurisdiction to jurisdiction.

TIGER TOOL ACCEPTS NO LIABILITY TO PURCHASERS OR TO OTHERS FOR THE RESULTS OF THE USE OF ANY OF ITS TOOLS WHICH HAVE BEEN SUBJECTED TO ABNORMAL USE OR ARE WORN. TIGER TOOL ACCEPTS NO LIABILITY TO

PURCHASERS OR TO OTHERS FOR THE RESULTS OF ANY INCORRECT USE OF ANY OF ITS TOOLS. TIGER TOOL ACCEPTS NO LIABILITY TO PURCHASERS OR TO OTHERS FOR THE RESULTS OF THE USE OF ANY TOOL REPAIRED BY PERSONS OTHER THAN TIGER TOOL.

[Reservation of Rights](#)

TIGER TOOL reserves the right to change the design or construction of its tools at any time without incurring any obligation for incorporating any changes in tools or equipment previously sold. TIGER TOOL reserves the right to discontinue the manufacture or offering from sale of any tool at any time.