



VANAIR®
MOBILE POWER SOLUTIONS™

JUMP PACK WARRANTY AND REPAIR POLICY

SECTION 1: JUMP PACK 1 YEAR GENERAL WARRANTY

- Vanair offers a one (1) year general warranty on parts and labor from customer point of purchase. Proof of purchase is required to be presented upon request to verify warranty periods.
- The General Warranty **only** covers manufacturers defects in material. The warranty **does not** cover repair or replacement of jump packs for failures due to accidental damage, damage caused by mishandling, or abuse of the pack.
- The general warranty does **not** cover consumable items, such as the clamps.
- If a problem occurs, contact the Vanair service department at 1-844-VAN-SERV (844-826-7378), or service@vanair.com to troubleshoot the issue.

Note: Even if the equipment falls within the warranty periods, warranty may still be denied if it has been found to be modified by a third party, has not been used and maintained in accordance with Vanair's specifications, or was improperly operated based upon Vanair's specifications or industry standards.

SECTION 2: JUMP PACK REPAIR WARRANTY

- Jump Pack repairs **do not** reset the general warranty period. The general warranty remains one (1) year from date of purchase.
- Vanair will provide a 60-day guarantee on the component(s) replaced during repair. If the Jump Pack still falls within the one (1) year from the customer purchase date, general warranty still applies until the applicable end date.
- If the jump pack is at the end of warranty period, or out of warranty, the 60 day guarantee will be honored for the replaced/repaired component/s **ONLY**. Any other failures will require a quote and will be invoiced to the customer.

SECTION 3: FACTORY REFURBISHED JUMP PACK WARRANTY

Factory refurbished Jump Packs have been evaluated, tested, and refurbished to factory specifications.

- Factory refurbished Jump Packs will hold a 90-day general warranty.
- General Warranty will cover parts and repairs if the pack fails within 90 days of purchase. See section 1 for general warranty details.
- Repairs will not restart the 90-day general warranty period. The general warranty will continue from original purchase date, and expire after 90 days. Refer to Section 2, Jump Pack Repair Warranty above.
- Any failures beyond the 90 day general warranty period will not be covered under warranty, and all repairs will be made at customer expense.

AIR N ARC®
ALL-IN-ONE POWER-SYSTEMS®

RELIANT™ SERIES

POWERFLEX™ SERIES

PRO SERIES

CONTRACTOR SERIES

VIPER™ SERIES

FST™ SERIES

(844) VAN - SERV

SERVICE@VANAIR.COM

PARTS@VANAIR.COM

10896 W. 300 N.
MICHIGAN CITY, IN 46360

(800) 526-8817

VANAIR.COM

EFFECTIVE: JAN 8, 2016
09/08_11

VANAIR
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WARRANTY

This limited warranty supersedes all previous Vanair warranties and is exclusive with no other guarantees or warranties expressed or implied.

LIMITED WARRANTY—Subject to the expressed terms and conditions set forth below, Vanair Mfg., Inc. ("Vanair"), of Michigan City, Indiana (USA), warrants to the original retail purchaser of new Vanair equipment that such equipment is free from defects in materials and workmanship when shipped by Vanair.

For warranty claims received by Vanair within the applicable warranty periods described below, Vanair will repair or replace any warranted equipment, parts or components that fail due to defects in material or workmanship or refund the purchase price for the equipment, at Vanair's discretion. Vanair is not responsible for time or labor to gain access to the machine to perform work. WARRANTY WILL BE VOID IF GENUINE VANAIR PARTS AND FLUIDS ARE NOT USED.

Vanair must be notified in writing within thirty (30) days of any such defect or failure. No warranty work or returns without prior authorization is allowed. Vanair will provide instructions on the warranty claim procedures to be followed.

Warranty will commence upon receipt of the Warranty Registration Card. If the Warranty Registration Card is not received within six (6) months of shipment from Vanair, the warranty commencement date shall be thirty (30) days from the date of shipment from Vanair. Records of warranty adherence are the responsibility of the end user.

1. Lifetime Warranty Parts – 3 Years Labor
 - Rotary Screw Air Compressor Air End
2. 6 Years Parts – 3 Years Labor
 - Vanair Super Capacitor (VSC)
3. 3 Years Parts – 1 Year Labor
 - Reciprocating Compressor Air End
 - Generators
 - Welders
4. 2 Years Parts – 1 Year Labor
 - Hydraulic Motors
 - Hydraulic Pumps
5. 1 Year Parts – 1 Year Labor
 - All electronics including, but not limited to:
 - (i) I/O Boards
 - (ii) Modules
 - (iii) Panel Boxes
 - (iv) Instrumentation
 - (v) Clutches
 - (vi) Solenoids
 - (vii) Running Gear/Trailers
 - (viii) Compressor/Hydraulic Coolers, including Fan and Radiator Core

This Limited Warranty shall not apply to:

1. Consumable components, such as shaft seals, valves, belts, filters, capacitors, contactors, relays, brushes or parts that fail due to normal wear and use.
2. Items furnished by Vanair, but manufactured by others, such as engines and trade accessories (these items are covered by the manufacturer's warranty, if any).
3. Equipment that has been modified by any party other than Vanair or equipment which has not been used and maintained in accordance with Vanair's specifications.
4. Equipment which has been improperly installed and/or improperly operated, based upon Vanair's specifications for the equipment or industry standards.
5. Equipment installed by non-authorized or third party personnel.

Vanair products are intended for purchase and use by commercial/industrial users and persons trained and experienced in the use and maintenance of industrial equipment.

In the event of a warranty claim covered by this Limited Warranty, the exclusive remedies shall be, at Vanair's sole discretion: (i) repair; or (ii) replacement; (iii) where authorized in writing by Vanair in appropriate cases, the reasonable cost of repair or replacement at an authorized Vanair service facility; or (iv) payment of (or credit for) the purchase price (less reasonable depreciation based upon actual use) upon return of the equipment at the warranty claimant's risk and expense. Vanair will pay standard ground freight for any warranty item shipped to and from Vanair or (Vanair designated facility) within the first year of the applicable warranty period. Any additional expedited freight cost is the responsibility of the purchaser.

TO THE GREAT EXTENT PERMITTED BY APPLICABLE LAW, THE REMEDIES PROVIDED HEREIN ARE THE SOLE AND EXCLUSIVE REMEDIES APPLICABLE TO THE VANAIR EQUIPMENT. IN NO EVENT SHALL VANAIR BECOME LIABLE FOR DIRECT, INDIRECT, SPECIAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LOSS OF PROFIT OR LOST BUSINESS OPPORTUNITY), WHETHER BASED ON CONTRACT, TORT OR ANY OTHER LEGAL THEORY. IN NO EVENT SHALL VANAIR BECOME OBLIGATED TO PAY MORE ON ANY WARRANTY CLAIM THAN THE PURCHASE PRICE ACTUALLY PAID BY THE ORIGINAL RETAIL PURCHASER.

THIS LIMITED WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE, OR ANY OTHER WARRANTY OR GUARANTY ARISING BY OPERATION OF LAW. ANY WARRANTY NOT EXPRESSLY PROVIDED HEREIN, IMPLIED WARRANTY, GUARANTY AND ANY REPRESENTATION REGARDING THE PERFORMANCE OF THE EQUIPMENT, AND ANY REMEDY FOR BREACH OF CONTRACT, IN TORT, OR ANY OTHER LEGAL THEORY WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION, OPERATION OF LAW, CUSTOM OF TRADE, OR COURSE OF DEALING ARE EXCLUDED AND DISCLAIMED BY VANAIR.

Some states in the United States of America do not allow limitations of how long an implied warranty lasts, or the exclusion of incidental, indirect, special or consequential damages, and as such, the above limitations and exclusions may not apply to you. This warranty provides specific legal rights. Other rights may be available to you, but may vary from state to state.

In Canada, legislation in some provinces provides for certain additional warranties or remedies other than as stated herein, and to the extent that they may not be saved, the limitations and exclusions set out forth above may not apply. This Limited Warranty provides specific legal rights, and other rights may be available, but may vary from province to province.

VANAIR
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WARRANTY

VANAIR
MOBILE POWER SOLUTIONS™

UDSM
PTO DRIVEN
UNDERDECK COMPRESSORS

UDHD
HYDRAULIC DRIVEN
UNDERDECK COMPRESSORS

GENAIR™

V2 MULTI-DRIVE SYSTEMS

V3 MULTI-DRIVE SYSTEMS

GENERATORS
PTO DRIVEN
HYDRAULIC DRIVEN

TRACTOR-PAC

(844) VAN - SERV

SERVICE@VANAIR.COM

PARTS@VANAIR.COM

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VANAIR.COM

EFFECTIVE: JAN 8, 2016
09/08_11

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1. Lifetime Warranty Parts – 3 Years Labor
 - Rotary Screw Air Compressor Air End
2. 5 Years Parts – 2 Years Labor
 - In Tank Coalescing Separator Element
3. 2 Years Parts – 1 Year Labor
 - TEFC Generators
 - Hydraulic Motors
4. 1 Year Parts – 1 Year Labor
 - All electronics and controls including, but not limited to:
 - (i) Remote Controls
 - (ii) I/O Boards
 - (iii) Modules
 - (iv) Panel Boxes
 - (v) Instrumentation
 - (vi) Clutches
 - (vii) Solenoids
 - (viii) Compressor/Hydraulic Coolers, including Fan and Radiator Core
 - (ix) Sensors
 - (x) Harnesses
 - (xi) Switches

This Limited Warranty shall not apply to:

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2. Items furnished by Vanair, but manufactured by others, such as engines and trade accessories. These items are covered by the manufacturer's warranty, if any.
3. Equipment that has been modified by any party other than Vanair, or equipment which has not been used and maintained in accordance with Vanair's specifications.
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VANAIR
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WARRANTY

VANAIR
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DRILL MODULES
SINGLE STAGE
2-STAGE

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EFFECTIVE: JAN 4, 2016

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WARRANTY

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