

WARRANTY POLICY 2020



IMPACT SOCKETS & HAND TOOLS

Sunex® Impact Sockets and Hand Tools carry a Life Time Warranty that applies to open stock impact sockets and hand tools, including but not limited to impact sockets, chrome sockets, wrenches, pliers, screwdrivers and pry bars. Sunex® Tools will replace the original impact socket or hand tool if defective and under warranty. Return shipping is not required, a replacement will be sent after approval of receipt and product failure. Discontinued products that are warranted under the SUNEXpress™ Warranty may be replaced by most similar product. The replacement policy applies to the individual socket(s) in question and does not warrant a replacement of the entire set.

Models Excluded: Adapters, super adapters, reducers, super reducers, thin wall impact sockets, extra thin wall impact sockets, and bit sets.



LIFTING EQUIPMENT

Sunex® Lifting Equipment carry a One Year Warranty that applies to all service jacks under 3.5 ton capacity, under hoist transmission jacks, and engine cranes. For service jacks, you will be required to ship the original handle yoke prior to receiving a replacement jack. For engine cranes and transmission jacks, you will be required to show proof of scoring the ram to illustrate no further use. Sunex® Tools will send a replacement ram after proof of scoring. Service jacks over 5 Tons need to be sent to a Sunex® Authorized Repair Center for evaluation.

	WARRANTY	CLAIM PROCESS	EXCEPTIONS
IMPACT SOCKETS			Adapters, Super Adapters, Reducers, Super Reducers, Thin Wall, Extra Thin Wall (Out of Box Warranty)
HAND TOOLS			Torque Wrenches (1 Year Warranty, 90 Day Calibration), Bit Sets (Out of Box Warranty)
REGULAR AND HD LIFTING EQUIPMENT			
TOOL STORAGE			
REGULAR AND HD AIR TOOLS			SX556-6 (repair or replace), Spray Guns (90 Day Warranty) See User Manual for Warranty Details
HD SHOP			
SHOP EQUIPMENT			8019 Work Tables and all Refrigerators (Out of Box Warranty)
LIGHTING			BLKLPK (Out of Box Warranty)
KNIVES			



AIR TOOLS

Sunex® Air Tools carry a One Year Warranty that applies to all air tools, except non-HD Air Tools. Sunex® Tools will replace the original air tool if defective and under warranty. Return shipping is not required. A replacement will be sent after approval of receipt and product failure.

Models Excluded:

SX556-6 (repair or replace), Spray Guns and Spray Gun Accessories carry a 90 day warranty.

*Some Heavy-Duty Air Tools have a 2 Year Warranty. Please refer to the user manual for warranty information.



TOOL STORAGE, SHOP AND LIGHTING

Sunex® Tool Storage, Shop Equipment, and Lighting carry a One Year Warranty that applies to all carts, shop products and lighting. SUNEXpress™ warranty will replace any cart or shop part during the life of the warranty. This includes, but is not limited to gas shocks, casters, and drawer slides. Caster replacement has a no hassle 2 Year Warranty from date of cart/creeper purchase. Creepers have a 90 day structural warranty. Return shipping is not required. A replacement part will be sent after approval of receipt and product failure.

Sunex® Tools Inc. Warrants to its customers that the company's Sunex® Tools branded products are free from defects in workmanship and materials.

Sunex® Tools Inc. will repair or replace its Sunex® Tools branded products which fail to give satisfactory service due to defect in workmanship or materials, based upon the Terms and Conditions of the Warranty plans attributed to that specific product.

This Warranty does not cover damage to equipment or tools arising from alteration, abuse, misuse, damage and does not cover any repairs or replacement made by anyone other than Sunex® Tools or its Authorized Service Centers.

Return equipment or tools to Sunex® Tools or an Authorized Sunex® Warranty Center, SHIPPING PREPAID. Be certain to include your name, address and contact information, proof of purchase date, and a description of the suspected defect.

The foregoing obligation is Sunex® Tools' sole liability under this or any implied warranty and under no circumstances shall Sunex® Tools be liable for any incidental or consequential damages.

IMPORTANT NOTE

We recommend that you purchase Sunex® Tools product from an Authorized Distributor to ensure warranty support and service. Sunex® Tools assumes no service liability for product purchased from an Unauthorized Distributor.

- To register your Sunex® product [click here](#).
- To find Authorized Distributors please refer to our [Distributor Locator](#)
- For additional help with parts and service, please visit Service.SunexTools.com