



RAASM USA, Inc.
5531 Equipment Dr. – Suite B
Charlotte, NC 28262
Phone: +1 (704) 370 1906
Toll Free: +1 (877) 370 1906
Fax: +1 (980) 236 9365
Email: warranty@raasmusa.com

RAASM USA Limited Warranty (Rev. Feb 2018)

LIMITED WARRANTY

RAASM USA, Inc. (“RAASM”) provides to the original retail purchaser (“Purchaser”) of Product(s), as hereinafter defined, this Limited Warranty (“**Limited Warranty**”).

EXCEPT FOR THIS LIMITED WARRANTY, RAASM MAKES NO REPRESENTATIONS OR WARRANTIES REGARDING THE PRODUCTS, OR PARTS THEREOF, AND RAASM DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES, EXPRESS AND IMPLIED, WRITTEN OR ORAL, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT.

The term “Product(s)” as used herein, shall refer to that item manufactured using both RAASM Parts and Other Parts, as herein after defined, and sold to Purchaser by RAASM, or its authorized distributor (“Distributor”).

RAASM warrants to the Purchaser that:

- (1) Except and excluding the parts identified in paragraphs (2) and (3) below, all parts manufactured directly by RAASM, and sold by RAASM or Distributor (“RAASM Parts”) to the Purchaser will be free from material defects in material and workmanship for a period of five (5) years from the date of first retail sale; and
- (2) Electronic meters manufactured directly by RAASM and sold by RAASM or Distributor (“RAASM Parts”) to the Purchaser will be free from material defects in material and workmanship for a period of two (2) years from the date of first retail sale; and
- (3) All wear parts (including seals, gaskets, and O-rings), all electronic components except the ones described in paragraph (2) above, and any accessories, products, materials or components sold by RAASM or Distributor (“Other Parts”), including but not limited to hoses and air controls, will be free from material defects in material and workmanship for a period of one (1) year from the date of first retail sale.

RAASM will repair, replace, or refund the purchase price of any Product(s) that RAASM determines, in its sole discretion, to be covered by this Limited Warranty.

Exclusions:

This Limited Warranty applies only to Product(s) installed, operated and maintained in accordance with RAASM Service Bulletins and Installation Instructions and other instructions and installation and service recommendations in effect from time to time.

This Limited Warranty does not cover, nor shall RAASM be liable for repair, replacement, or refund of Product(s) damaged from general wear and tear; improper installation, abuse or misapplication; abrasion or corrosion; insufficient or improper maintenance; negligence, accident or alteration; or substitution of unauthorized components or parts in the Product(s).



RAASM USA, Inc.
5531 Equipment Dr. – Suite B
Charlotte, NC 28262
Phone: +1 (704) 370 1906
Toll Free: +1 (877) 370 1906
Fax: +1 (980) 236 9365
Email: warranty@raasmusa.com

RAASM USA Limited Warranty (Rev. Feb 2018)

In addition, this Limited Warranty does not cover the following specific conditions:

- ❖ Failure or damage to the Product(s) that is caused by dirt, debris, water, or additives in air and/or fluid lines, including but not limited to obstructed inlet filters, strainers, or regulators; fluid meters; control handles; fluid tips; and valves.
- ❖ Product(s) placed in application for which their use was not intended.
- ❖ Damage to the Product(s) resulting from operation above and beyond RAASM recommendations.
- ❖ Leaks at air and fluid fittings and connections.
- ❖ Damage caused by thermal expansion when adequate pressure relief was not included in the system.
- ❖ Loose suction tubes on pumps.
- ❖ Reel spring tension adjustment.

This Limited Warranty is not transferable and shall not be useable by anyone other than Purchaser. The Limited Warranty shall be void on the sale of the Product(s) and on any attempted transfer of this Limited Warranty.

No dealers, distributor, sales representative, employee or any other person or entity is authorized to offer any different or additional warranties or remedies, or to change this Limited Warranty, without the signature of an authorized officer of RAASM.

Claims Process:

Purchaser must notify RAASM and/or Distributor immediately, and within the warranty period, of any alleged noncompliance with this Limited Warranty. RAASM and/or Distributor shall have a reasonable opportunity to inspect the alleged defective Product(s) to determine whether it is covered by this Limited Warranty. Claims made under this Limited Warranty may be denied for failure to strictly adhere to the claims process then in effect. The claims process may include the prepaid return of the Product(s) to RAASM and/or Distributor for examination of the claimed defective Product(s). RAASM reserves the right to change its claim process from time to time.

If it is determined that the Product(s) is covered by this Limited Warranty, RAASM will, in its sole discretion, either replace or repair said defective Product(s) free of charge to Purchaser. In that event, RAASM will pay the cost to ship the repaired or replacement Product(s) to the Purchaser. Alternatively, RAASM may choose, in its sole discretion, to refund the Purchaser the purchase price paid for the Product(s).

If it is determined that the Product(s) is not covered by this Limited Warranty, RAASM or Distributor will repair the Product(s) at a reasonable charge, which charges may include the cost of parts, labor, transportation, and the cost to ship the Product(s) back to Purchaser. Purchaser shall be solely responsible for paying all such repair charges.

RAASM's sole obligation and Purchaser's sole remedy for any breach of warranty shall be as set forth in this Limited Warranty.



RAASM USA, Inc.
5531 Equipment Dr. – Suite B
Charlotte, NC 28262
Phone: +1 (704) 370 1906
Toll Free: +1 (877) 370 1906
Fax: +1 (980) 236 9365
Email: warranty@raasmusa.com

RAASM USA Limited Warranty (Rev. Feb 2018)

Limitations:

EXCEPT FOR THE LIMITED WARRANTY SET FORTH ABOVE, RAASM MAKES NO REPRESENTATIONS OR WARRANTIES REGARDING THE PRODUCT(S), AND RAASM DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES, EXPRESS AND IMPLIED, WRITTEN OR ORAL, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT.

IN NO EVENT SHALL RAASM BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, INCLUDING LOST PROFITS, REGARDLESS OF THE THEORY OF RECOVERY, EVEN IF RAASM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

IN NO EVENT SHALL RAASM'S LIABILITY, WHETHER IN CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE, EVER EXCEED THE PURCHASE PRICE OF THE PRODUCT(S) AT ISSUE.

Any action for breach of warranty must be brought within the earlier of (a) one (1) year of the claim or cause of action has accrued or (b) the period prescribed by applicable statutes of limitation or repose.