

# Certificate of Limited Warranty

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## Reciprocating Compressors

All component parts on this compressor installed by the manufacturer are warranted to be free of defects, workmanship and material for a period of one year. Transportation charges are the responsibility of the purchaser. This warranty extends to the original purchaser of the compressor only. The purchaser must use Compressed Air Systems synthetic reciprocating compressor oil in the compressor for the duration of the compressor warranty.

There are NO express warranties except other than those contained in this limited warranty statement.

Covered in the one year period of the warranty are defective parts due to defects in the original part only.

The compressor warranty is void in the case of abuse, lack of proper service, in correct application, in correct installation, and neglect.

Standard compressor warranty covers defective parts and labor for the one year period.

Industrial electric stationary compressors may be repaired on site as long as the compressor is not located further than 50 miles from the service center. The purchaser is responsible for any additional travel expense past 50 miles from the service center.

Gas/Diesel engine driven, Single stage stationary, and Contractor series compressors **must be repaired at the closest service center to the compressor.** The purchaser is responsible for any travel expense if they do not wish to bring the compressor to the service center.

**ALL "SPECIALTY COMPRESSOR" WARRANTY SERVICE MUST BE PERFORMED AT THE CLOSEST SERVICE CENTER TO THE COMPRESSOR.**

**Specialty compressor** - any compressor package with options other than those that apply to the standard model number in the catalog.

**ALWAYS CONTACT MANUFACTURER TECH SUPPORT FOR FASTEST SOLUTION BEFORE WARRANTY SERVICE IS PERFORMED.**

**WARRANTY LABOR FOR THE FIRST YEAR IS ONLY COVERED FOR WORK PERFORMED MONDAY-FRIDAY 8AM-5PM EXCLUDING ALL MAJOR US HOLIDAYS.**

### Important

**Always contact manufacturer tech support for fastest solution before warranty service is performed.**

**Before warranty service can be performed on a unit the servicing company must contact the manufacture to get a warranty procedure verification number. Without a warranty verification number work may not be covered by the manufacturer under warranty. A warranty verification number does not guarantee a part or piece of the product is warrantable but guarantees it will be reviewed for warranty credit.**

**All warranty replacement parts must be Industrial Gold LLC OEM part unless authorization is given from Industrial Gold LLC factory representative.**

# Certificate of Limited Warranty

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## Rotary Screw Compressors

All component parts on this compressor installed by the manufacturer are warranted to be free of defects, workmanship and material for a period of one year. Transportation charges are the responsibility of the purchaser. This warranty extends to the original purchaser of the compressor only.

There are NO express warranties except other than those contained in this limited warranty statement.

Covered in the one year period of the warranty are defective parts due to defects in the original part only.

The compressor warranty is void in the cases of abuse, lack of proper service, in correct application, in correct installation, and neglect.

Standard compressor warranty covers defective parts and labor for the one year period.

Industrial electric stationary compressors may be repaired on site as long as the compressor is not located further than 50 miles from the service center. The purchaser is responsible for any additional travel expense past 50 miles from the service center.

Gas/Diesel engine driven compressors **must be repaired at the closest service center to the compressor.** The purchaser is responsible for any travel expense if they do not wish to bring the compressor to the service center.

**ALL "SPECIALTY COMPRESSOR" WARRANTY SERVICE MUST BE PERFORMED AT THE CLOSEST SERVICE CENTER TO THE COMPRESSOR**

**Specialty compressor** -any compressor package with options other than those that apply to the standard model number in the catalog.

**Airend** - the rotors and bearings of the compressor.

The compressor "airend" is covered by a 2 year warranty to be free from defects from manufacturing. This does not cover abuse, neglect, improper service, misapplication, or improper installation. An oil sample must be submitted with any airend warranty claim for verification. The purchaser must use only Compressed Air Systems synthetic rotary screw oil in the compressor for the duration of the warranty.

**ALWAYS CONTACT MANUFACTURER TECH SUPPORT FOR FASTEST SOLUTION BEFORE WARRANTY SERVICE IS PERFORMED.**

**WARRANTY LABOR FOR THE FIRST YEAR IS ONLY COVERED FOR WORK PERFORMED MONDAY-FRIDAY 8AM-5PM EXCLUDING ALL MAJOR US HOLIDAYS.**

## Important

**Always contact manufacturer tech support for fastest solution before warranty service is performed.**

**Before warranty service can be performed on a unit the servicing company must contact the manufacture to get a warranty procedure verification number. Without a warranty verification number work may not be covered by the manufacturer under warranty. A warranty verification number does not guarantee a part or piece of the product is warrantable but guarantees it will be reviewed for warranty credit.**

**All warranty replacement parts must be Industrial Gold LLC OEM part unless authorization is given from Industrial Gold LLC factory representative.**

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## LIFETIME WARRANTY PROGRAM: RECIPROCATING PUMP

The lifetime **Reciprocating Pump** warranty is valid for original purchaser of an **Industrial Gold (IG)** reciprocating compressor only and is not transferable. The warranty does not cover abuse, neglect of service, improper installation, or compressor ingestion of foreign or corrosive substances/objects. The lifetime warranty covers the parts replacement of the reciprocating pump only. It does not cover labor, expedited shipping, rental or downtime cost. For the reciprocating pump to be included in the lifetime warranty program; the following procedures must be followed and documented on the compressor service form during the lifetime of the compressor.

Items not covered in the lifetime reciprocating pump warranty are general wear parts including: oil seals, filters, belts/drive couplers, intake/discharge valves, seals/O-rings, air lines, electrical control components and pneumatically operated controls. These components are covered under the standard IG reciprocating compressor warranty.

The package drive motor is covered by the drive motor manufacturers' warranty for the first 12 months of installation. If a failure occurs after the first 12 months; contact IG for the closest drive motor warranty facility. The drive motor manufacturer's repair facility will evaluate any drive motor that has failed after the first 12 months for any potential warranty. Any expense incurred from the drive motor repair facility is not covered by IG.

To be enrolled in the Lifetime Reciprocating pump warranty program the following must be adhered to:

1. Fill out the compressor installation sheet and send it in to IG within the first 30 days of installation.
2. Purchase a lifetime warranty service kit at the same that time the compressor is purchased.
3. Purchase a lifetime warranty service kit each year thereafter for the entirety of the warranty period.
4. Service the compressor only with IG OEM parts during the entirety of the warranty period. This includes (but is not limited to): belts, seals, filters, O-rings, electrical components and oil.
5. Maintain copies of maintenance logs for the air compressor for a minimum time of 36 months prior to any compressor failure. (If a failure occurs within the first 35 months or less a maintenance log must be kept covering the time from installation to failure)

If at any time during the compressors operation non-OEM parts are used on the compressor or repairs are carried out without prior CAS authorization the warranty can be void. Any warranty claim can not be processed unless the distributor/service center account is in good standing with IG.

IG is not liable for any loss of profit, loss of production, loss of income or contract or any indirect or consequential damage.

If a failure occurs during the warranty period IG will need an oil sample, photos of the compressor's general appearance at the time of failure and copies of the maintenance log. Without these the warranty can not be processed.

If at any time during the compressors operating life the package is struck by lightening, involved in a fire, flood, hurricane, tornado, earth quake or other natural disaster then the warranty for the package is void.

Lifetime warranty kit part number (CA1 Pump, CA1-LWKT) (CA2 Pump, CA2-LWKT) (CA3 Pump, CA3-LWKT) (CA4 Pump, CA4-LWKT) (LH1 Pump, LH1-LWKT) (LH2 Pump, LH2-LWKT) (LH3 Pump, LH3-LWKT) (LH4 Pump, LH4-LWKT) These kits must purchased for the Lifetime warranty to be active and to continue the warranty **NO exceptions.**



## **LIFETIME WARRANTY PROGRAM: AIREND, SUMP, AND OIL COOLER (ASO)**

The lifetime **ASO** warranty is valid for original purchaser of an **Industrial Gold (IG)** rotary screw compressor only and is not transferable. The warranty does not cover abuse, neglect of service, improper installation, or compressor ingestion of foreign or corrosive substances/objects. The lifetime warranty covers the parts replacement of the ASO only. It does not cover labor, expedited shipping, rental or downtime cost. For the compressor ASO to be included in the lifetime ASO warranty program; the following procedures must be followed and documented on the compressor service form during the lifetime of the compressor.

Items not covered in the lifetime ASO are general wear parts including: oil seals, filters, belts/drive couplers, inlet valve, seals/O-rings, oil lines, air lines, electrical control components and pneumatically operated controls. These components are covered under the standard IG rotary screw warranty.

The package drive motor is covered by the drive motor manufacturers' warranty after the first 12 months of installation. Three phase drive motors are warranted for 36 months from date of installation on rotary screw compressors. Single phase drive motors are warranted for 18 months from the date of installation on rotary screw compressors. If a failure occurs after the first 12 months; contact IG for the closest drive motor warranty facility. The drive motor manufacturer's repair facility will evaluate any drive motor that has failed after the first 12 months for any potential warranty. Any expense incurred from the drive motor repair facility is not covered by IG.

To be enrolled in the Lifetime ASO warranty program the following must be adhered to:

1. Fill out the compressor installation sheet and send it in to IG within the first 30 days of installation.
2. Purchase a full year lifetime warranty service kit at the same time the compressor is purchased.
3. Purchase a lifetime warranty service kit each subsequent year for the entirety of the warranty period.
4. Service the compressor only with IG OEM parts during the entirety of the warranty period. This includes (but is not limited to): belts, seals, filters, O-rings and oil.
5. Maintain copies of maintenance logs for the air compressor for a minimum time of 36 months prior to any compressor failure. (If a failure occurs within the first 35 months or less a maintenance log must be kept covering the time from installation to failure)
6. Submit and oil analysis at least once per year to IG or IG authorized distributor.

If at any time during the compressors operation non-OEM parts are used on the compressor or repairs are carried out without prior IG authorization the warranty can be void. Any warranty claim can not be processed unless the distributor/service center account is in good standing with IG.

IG is not liable for any loss of profit, loss of production, loss of income or contract or any indirect or consequential damage.

If a failure occurs during the warranty period IG will need an oil sample, photos of the compressor's general appearance at the time of failure and copies of the maintenance log. Without these the warranty can not be processed.

If at any time during the compressors operating life the package is struck by lightening, involved in a fire, flood, hurricane, tornado, earth quake or other natural disaster then the warranty for the package is void.

Lifetime warranty kit part number (NK31 Airend, NK31-LWKT) (EVO3 Airend, EVO3-LWKT) (EVO6 Airend, EVO6-LWKT) (NK200 Airend, NK200-LWKT) (RS3 Airend, RS3-LWKT) (RS6 Airend, RS6-LWKT) (RS8 Airend, RS8-LWKT) These kits must be purchased for the Lifetime warranty to be active and to continue the warranty **NO exceptions**.