

Herkules Equipment Corporation 2760 Ridgeway Court Walled Lake, MI 48390-1662

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## **Warranty Information**

At BossLifts by Herkules we take great pride in the construction of our American-made products, and we stand behind their reliability.

Our limited liability warranty coverage includes:

Air Jacks: This equipment is warranted for one year from the date of purchase.

Vehicle Lifting Systems: The pneumatic bellows are warranted for a period of 5 years against defective materials and workmanship, and all other lift components are warranted for a period of one year from the date of purchase.

This warranty does not apply to equipment damaged from accident, abuse, overload, misuse, negligence, improper installation, abrasive or corrosive materials, or shipping damage.

In the event of product failure, contact Herkules customer service (800-444-4351 extension 203) to address the issue. If the issue cannot be resolved by phone, the date and proof of purchase are required to confirm warranty coverage. If the defective item must be returned, a Returned Goods Authorization (RGA) will be issued by Herkules. An RGA and written Herkules approval must be obtained before any goods can be shipped, freight prepaid, to the Herkules manufacturing plant for repair or replacement. The item must be returned to the plant if repairs are required; Herkules will not perform repairs in the field, regardless of the application. We reserve the right to determine whether failure is due to defective material, normal wear, and/or other causes.

There are no warranties which extend beyond the description on the face hereof. Herkules disclaims any warranty of merchantability or fitness for a particular purpose in connection with the Buyer's purchase of any Product under this agreement. Damages are limited to the sales price of the Herkules system.

The terms and conditions herein represent the entire agreement between Herkules and the Buyer. Any prior / future representations do not apply.

If you would like to submit your purchase information for BossLifts by Herkules warranty coverage, visit here.